

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

## C A No. Applied For Complaint No. 235/2023

### In the matter of:

Sham Sunder

.....Complainant

### VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)

### Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S.Bisht & Ms. Shweta, On behalf of BYPL

### ORDER

Date of Hearing: 30<sup>th</sup> May, 2023

Date of Order: 31<sup>st</sup> May, 2023

### Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for Category Change has been rejected on the pretext of "category change Nx to Dx and no shop on 2<sup>nd</sup> floor". Complainant, pleading that respondent has not change the category in electricity bill, but complainant alleged that TF is OK.

1 of 2

Attested True Copy  
Signature  
Secretary  
CGRF (BYPL)

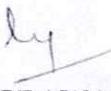
Complaint No. 235/2023

against CA No. 100061538, request no. 8006062307 and in reference of the said shown the reason category change Nx to Dx and no shop on 2<sup>nd</sup> floor is 2 flats available so TF ok. Complainant also said that respondent disconnected the supply and not tendered any reply.

2. Case was put up for hearing on 30.05.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that he wishes to withdraw his complaint.
3. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
4. No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.

  
(NISHAT A ALVI)  
MEMBER-CRM

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(P.K. SINGH)  
CHAIRMAN

2 of 2

Attested True Copy  
  
Secretary  
CGRF (BYPL)